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Lewes
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1st February 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/12/37.

You requested the following information:

i) What percentage of paramedics employed by the Trust work in an emergency/first response role (ie. "in the field") rather than in a call centre/emergency dispatch/other;

The responses to all of the following questions are based on the last 12 months, January to December 2016. 93.71% of our paramedics work in an emergency/ first response role. This figure includes paramedics, paramedic practitioners and Clinical Team Leaders. Paramedic managers have been excluded from this number although they may respond if required.

(ii) What proportion of the paramedic resource available to the Trust and working in an emergency/first response role (ie. "in the field" rather than in a call centre/emergency dispatch) is deployed via single response vehicles (car, motorcycle, other) and what proportion in double-crew ambulances;

We work to a 70% Double Crewed Ambulance/30% Single Response Vehicle split.

(iii) What proportion (to within the nearest 5/10 per cent if possible) of emergency calls attended by the Trust in a double-crew ambulance have both crew members qualified as paramedics;

10% of emergency calls attended by the Trust in a double-crew ambulance have both crew members qualified as paramedics.

(iv) How many emergency care assistants/support workers/ambulance technicians are employed by the Trust and at what pay band;

Please see the table below which shows the numbers of staff in the specified job roles for the last 12 months.

| Role | Pay Band | No of staff |
|-------------------------------|-----------------|--------------------|
| Emergency Care Support Worker | Band 3 | 410 |
| Emergency Care Assistant | Band 3 | 8 |
| Ambulance Technician | Band 4 | 410 |

(v) How many staff are employed by the Trust in its Patient Transport Service and at what pay band.

Please see the table below which shows the numbers of staff in the specified job roles for the last 12 months.

| PTS Surrey | Pay Band | Total |
|--------------------|-----------------|--------------|
| | Non AFC | 9 |
| | Band 2 | 74 |
| | Band 3 | 22 |
| | Band 4 | 16 |
| | Band 6 | 2 |
| | Band 8 | 2 |
| Staff Total | | 125 |

I hope you find this information useful.

However, if for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust